

# OAK SHORES CAMPGROUND

## RESERVATION and DEPOSIT POLICY

- Every effort is made to honor requests for specific sites however we can only guarantee the type of accommodation requested.
- To guarantee a reservation we request payment in full at time of booking.
- We accept checks and most major credit cards.
- There is a \$30 fee for checks returned by the bank.

## CAMPSITE RESERVATIONS

- **Campsite reservations** require payment in full at time of booking to guarantee reservation.
- Payment by check must be received within 10 days of booking for guaranteed reservation.
- Holiday reservations must be paid in full at time of booking and require a 3 night minimum.
- Some weekends require a 2 night minimum.

## RENTAL UNIT RESERVATIONS

- **Rental Unit reservations** require the payment of a Booking/Cleaning/Security deposit at time of booking. The balance must be paid on or before arrival.
- The Booking/Cleaning/Security deposit is not refunded at time of check-out. (See refund policy.)
- A \$75 cleaning fee may apply if unit is not clean-see rental unit rules for more information.
- A \$75 surcharge applies on stays shorter than 2 nights.

## GROUP AND CLUB RESERVATIONS (3 or more sites)

- **Group and Club reservations** require a \$50 nonrefundable group booking deposit due at time of booking to guarantee reservation.
- Payment in full for each site is due 30 days later or 10 days prior to arrival, whichever comes first.
- A credit may be given for the booking deposit if there is less than 10% no-show on arrival.

## CANCELLATION AND REFUND POLICIES

- Camping is an outdoor experience therefore, we do not give refunds due to the discomforts of Mother Nature.
- Refunds are not given for holiday reservations.
- Cancellations require notice 10 days prior to arrival date.
- A cancellation fee of \$10 per site, \$25 per cottage, and \$50 for cabins or park models is charged.
- Refunds are not given for cancellations with less than 10 days notice.
- Refunds are paid by check or issuing credit card within 10 business days
- We do not refund for early departures and "no shows."

**Prices, Policies, Rules, and Activities schedules are subject to change without notice.**

**We reserve the right to correct errors and omissions.**